

Services and Products We Provide to Our Clients

- ✓ IT Consulting, Service, and Support
- ✓ Managed IT Services
- ✓ VoIP Business Phone Solutions
- ✓ Network and Email Security
- ✓ Backup & Disaster Recovery Solutions and Archiving Technology

IT Consulting, Service, and Support –

- Network Planning and IT Structure Implementation
- Server and Workstation Management and Maintenance
- End-user workstation support
- Network Health Assessment, Exchange Server Assessment, IT Security Assessment

Managed IT Services –

- Proactive 24/7 Monitoring and Maintenance for Servers and Workstations
- Web Filtering
- Managed Antivirus
- Email Spam Filtering and Continuity
- Managed Email Archiving
- Mobile Device Management

Cloud-based solutions –

- Online Backup & Disaster Recovery, Archive
- Implementation of Office 365
- FileLocker – Secure and Encrypted File Sharing and Collaboration

VoIP Business Phone Solutions –

- Unify Business Phone Solutions
- Unify Web Conferencing Solutions

Products and Devices –

- Cisco Meraki – Wireless Lan
- Cisco Meraki – Security Appliances
- Cisco Meraki – Switches

Other –

- Domain and Web Services

IT Solutions that Improve your Bottom Line

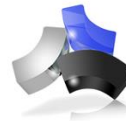
- ✓ **Proactive Management and Maintenance will keep your IT costs predictable** – with a choice of flat-rate monthly monitoring and maintenance plans that will identify and fix system issues before they become larger problems.
- ✓ **Reduce system downtime and improve network and workstation performance** – through real-time, round-the-clock monitoring of your network and machines, and providing you with timely notifications of potential problems.
- ✓ **Develop a strategic approach to network support** – to keep your information systems running smoothly and efficiently, along with a comprehensive plan for system backup, and recovery from data loss or natural disaster.
- ✓ **Improve system security and prevent critical data loss** – through constant monitoring of your network, preventing both internal and external attacks on your data systems.
- ✓ **Notification of impending network and equipment problems, before they break the bank** – helping to reduce capital investment and reduce monthly maintenance expenses.
- ✓ **Expert network support and system protection** from the Denver IT support specialists at North Star – with a half-century of small business IT support experience at your disposal, 24/7, 365.



What's the cost of a day's downtime to your business?

...prevent **COSTLY DOWNTIME** for less than the
cost of a cup of coffee per day.

Proactive Advantage Server & Network Maintenance™



North Star Inc
Excellence in Network Solutions

Keeping You Up & Running with Proactive Advantage Server & Network Maintenance™

We take a completely different approach than other support companies in this city. Rather than waiting for you to discover problems and call us, we're proactive and find small problems before they become big calamities – saving you hours of downtime and frustration.

We have low-cost 'Proactive Advantage Real-Time Server & Network Maintenance' service we already provide to many similar sized companies locally. By using this service, other local companies are certain that their crucial business systems' are operating as they should.

For \$35 a month per server, Proactive Advantage Real-Time Server & Network Monitoring watches over critical parts of the system around the clock:

✓ Server health and performance	✓ Network speed and connectivity
✓ Disk space availability/ consumption	✓ Web page availability
✓ File and folder sizes are within expectations	✓ Vital Windows Services are working

And to keep you informed, our system will send you a short note every morning to confirm the checks we've done and the results. You'll see clear evidence of the value we deliver each and every day.

www.nssit.com | support@nssit.com | 303.552.0018



NORTH STAR MANAGED WORKSTATIONS



WHO IS KEEPING YOUR IT RUNNING?

Managed Workstations is an easy, cost-effective way of monitoring all vital components of your PC network, from anti-virus through to hardware. It offers:

MONITORING

24/7 PC health check
Identifies issues early on
Keeps your
business running

MAINTENANCE

Automatic patches
and updates
Improves PC performance
Helps you to work smarter

SUPPORT

Combines monitoring
and maintenance
Helpdesk support
Reduces downtime

Give your PCs a constant health check and service, all at an affordable price per workstation. To find out how, contact us today.

NORTH STAR, INC.

303-552-0018

SUPPORT@NSSIT.COM | WWW.NSSIT.COM



Want to keep your business afloat in a crisis?

The impact from fire, flood, or theft can be huge. Managed Continuity protects your data and your business through three individual services:

Availability MONITORING

Anti-virus, connectivity
and back-up

Regular reports
and health checks

keeps you connected

Recovery MANAGEMENT

Data, archive and
continuity services

vulnerability and
virus management

Gets you up and running

SYSTEMS Risk Consulting

Quarterly risk audit
Planning and testing

**reduces risk
of downtime**

Our affordable, cost-effective service saves you time and money.
To find out how, contact us today.

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EMAIL PROBLEMS AFFECTING YOUR BUSINESS?

Overcome issues like spam, virus attacks and lost emails with full Managed Email, which offers you:

SECURITY

- Anti-virus protection
- Spam detection
- Allows genuine emails

CONTINUITY

- Cloud based system
- Keeps email working
- Less risk of data loss

ARCHIVING

- No email ever lost
- Easy to search
- Frees up server space

Managed Antivirus, Managed Email Spam Filtering and Continuity, and Managed Email Archiving keep your customers happy, make your business more efficient and achieve more sales. To find out how, contact us today.

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NORTH STAR MANAGED SECURITY



WHO IS STEALING YOUR DATA?

Avoid being the victim of an internal or external attack on your confidential information. Stay protected with our Managed Security service, which offers you:

SYSTEMS MONITORING

Anti-virus
Systems scanning
Early warningsigns
of threats

ADMINISTRATION

Email protection
Malware prevention
Software
security updates

CONSULTING

Audits and
strategic advice
Guidance and policy
Strategic security
improvements

The risk of doing nothing could be huge. For an affordable monthly fee, take away the stress and worry. Contact us today.

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NORTH STAR MANAGED MOBILE

ACCESS BUSINESS SYSTEMS WHENEVER, WHEREVER YOU CHOOSE...



...WHATEVER DEVICE YOU USE

Help your employees to work more flexibly, whether using their own device or a company-owned one. Managed Mobile provides a full support service through:

FREE	EMPLOYEE OWNED DEVICES	COMPANY OWNED DEVICES
- A taster for full managed service - Basic phone information - Brings devices into your control	- Enables passcode setting - Wipes data if security breach - Gives you better control of your data	- Quick, secure set up including policies - Provides data on phone usage - Increases both security and cost savings

Make it easier and more secure to work with a range of mobile devices. Contact us today.

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HYBRID CLOUD BACKUP & DISASTER RECOVERY

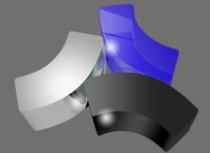
POWERED BY MAXFOCUS

BE SAFE. NOT SORRY.

Prepare your business for the inevitable with hybrid-cloud backup & recovery

Every business has challenges that impact operations. Human error, computer and server failures and even natural disasters can affect any business. So how do you prepare to make sure your business stays running?

Just like your car comes with a spare tire, your business needs a simple and effective solution to get "back on the road" in the event of a data, system, or even complete business outage. It may only happen a few times in your life, but it happens to every business eventually.



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BACKING YOUR BUSINESS UP TO THE CLOUD: SIMPLIFIED DATA PROTECTION

To prepare for the "when" (and not "if"), you need a backup solution in place that allows your business to recover, regardless of what application, data set, server or location suffers a failure.

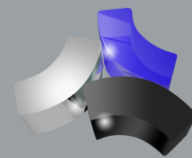
By backing up to the cloud, you have a copy of every part of your business ready and available. By using the cloud, you achieve a recovered business without expensive hardware, complex systems and one more

thing to support. Instead, your critical data is securely backed up using state-of-the-art compression technology, allowing your Internet connection to quickly backup and recover your critical data and systems.

Cost-Effective Backups

You don't need to worry about new hardware or expensive tape systems; cloud backup and recovery is billed as a low (fixed) monthly expense. (*based on your usage. So your backup costs only grow as your business does.*)





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We are there for you every step of the way

We want to not just provide you the tools to ensure your business gets back up and running, but also manage the entire process from setup, to backup, to recovery.



GETTING YOU BACKED UP

The on-boarding experience is completely managed by qualified North Star engineers. Depending on the environment, a North Star engineer will either connect remotely or perform a local seed backup. North Star will supply you with documentation of all data and systems being backed up.



PRO ACTIVE MONITORING

Do you know when most people find problems with their backups? Right! - When they need to restore, when it's too late. Pro-active monitoring is the missing key in securing your ability to recover anything.



RESTORE & DISASTER RECOVERY SUPPORT

When something does go wrong, call us and we'll make sure you can go back right to before things went wrong. So you can relax and not worry about anything.



TWO LOCATIONS FOR BETTER PROTECTION

Even a backup plan should have a backup plan. Our backups have one copy offsite, and with our upgrade option - one copy onsite. That way, you know you can recover, even without an Internet connection!

OUR GUARANTEE

Simply put, we provide assurance.

North Star's hybrid cloud backup & recovery, powered by IASO, gives you piece of mind when it comes to your ability to get your business back up and running:

✓ FASTEST RECOVERY POSSIBLE

The fastest restore source (cloud or local) is automatically chosen to ensure your data is recovered as quickly as possible.

✓ ANYTIME, ANYWHERE RECOVERY

With optional synchronization to local storage, you can rest assured that a backup is available at any location, with or without the Internet.

✓ PRIVACY, SECURITY AND COMPLIANCY

Backups and recovery are transmitted over a secure channel and encrypted with a private key encryption so only *you* can see your data.

✓ NO CAPITAL EXPENSE

Backup and recovery costs shift to a manageable on-going operating expense that only grows as your business does.

GET BACKED UP AND BE PROTECTED

Give us a call and let us tailor a data protection program to best ensure you can always go back to right before things went wrong.

- ✓ **CALL US FOR FREE ADVICE** (no obligation)
- ✓ **GET A FREE TAILORED MADE PROPOSAL** (no obligation)

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